

Iranian Evolutionary Educational Psychology Journal

Online ISSN: 2588 - 4395

Homepage: https://ieepj.hormozgan.ac.ir

# EFL Learners' Perception of Their Teacher's Immediate Behavior (Verbal/ Non Verbal) and Their Communication Apprehension across Gender

Fariba Khabbaz Azar<sup>1</sup>, Zohreh Seifoori<sup>2</sup>, Saeideh Ahangari<sup>3</sup>

 PhD student in Persian language and literature, Tabriz Branch, Islamic Azad University, Tabriz, Iran
Department of English, Science and Research Branch, Islamic Azad University, Tehran, Iran, Zseifoori2005@yahoo.com

3. Department of English, Tabriz Branch, Islamic Azad University, Tabriz, Iran

Article Info	ABSTRACT
Article type:	Objective: Achieving mastery of English in foreign language learning contexts is a daunting
Research Article	task for many EFL learners whose exposure to the target language is highly restricted and
	dominantly influenced by communication apprehension (CA). What may either deteriorate
	or ameliorate learners' CA can be their perception of their teachers' immediacy (TI) or the
Article history:	extent to which their teacher is accessible verbally and nonverbally. TI might be subject to
Received 14 Aug. 2023	individual variations like gender and is significant with regard to the impact it may exert on
Received in revised form 21 Oct. 2023	classroom atmosphere and learners' CA. Hence, the present ex-post-facto correlational study
Accepted 4 Dec. 2023	set out to explore Iranian EFL learners' CA in relation to their perception of their male and
Published online 01 June 2024	female teachers' verbal and nonverbal teacher immediacy (VTI).
rublished omme 01 June 2024	Methods: To this end, a purposive sample of 210 EFL learners in 30 classes taught by 30
	teachers, including 17 females and 13 males, were selected from different English language
Keywords:	institutes in Tabriz, Iran. The research data were gleaned through Personal Report of CA
Communication Apprehension,	(PRCA) questionnaire and TI questionnaire comprising nonverbal TI (NVTI) and VTI scales
Gender,	to measure the participants' level of CA and their perception of teachers' VI and NVTI. The
Teacher Immediacy,	research data were analyzed via MANOVA, an independent samples t-test, and linear
Nonverbal Immediacy,	regression.
Verbal Immediacy	Results: The results revealed no significant difference in the participants' CA taught by male
	and female teachers; it was also found that TI could not predict the participants' CA.
	Conclusions: By broadening the scope of investigation, educators can gain a more
	comprehensive understanding of how to effectively support language learners in overcoming
	communication barriers.
	, F., Seifoori, Z. & Ahangari, S. (2024). EFL learners' perception of their teacher's immediate
	nverbal) and their communication apprehension across gender. Iranian Evolutionary
	ogy Journal, 6 (2), 333-350.
DOI: https//doi.org/ 10.22034/6	.2.333

BY NC

© The Author(s).

DOI: https// doi.org/ 10.22034/6.2.333

Publisher: University of Hormozgan.

**Q**IEEP J

# Introduction

Since the dawn of the 21<sup>st</sup> century, the desire to communicate with the world has provided the global impetus for numerous language learners striving to develop their command of English which is now considered as a lingua franca connecting the global village. Language is no more viewed as a structural system that can be learned in a vacuum. It is now linked to the social context in which it is employed and the cognitive and cultural resources that are brought to the task of communication. Socioculturally, language is envisaged as a developing system made up of fragments that are shaped in communicative situations (Lantolf, 2005) to serve one's expressive and reflective capabilities through exchanging meaning by verbally and nonverbally transmitting feelings, ideas, events, concepts or information to others (Jacopsen, 2009), sharing and developing new meanings (Segal, 2011). Attainment of this ultimate goal in classroom language learning, however, is reliant on a number of instructional factors such as learners' propensity to and apprehension of communication which might, in turn, be impacted by psychological barriers that learners bring to the classroom as well as the role teachers can play in facilitating or even hindering achievement of this goal.

From the learners' perspective, learning a new language has always been a challenging experience especially for EFL learners with highly restricted opportunities for natural communication for authentic purposes. What compounds the situation is the growing communication apprehension (CA) which is best defined by McCroskey (1977) as the extent to which one may feel fearful of or anxious of real or anticipated communication with others. Two most common manifestations of CA are avoidance and reticence which are considered as the learner's attempt to eschew the negative consequences of making mistakes or incomplete linguistic resources. At the same time, learners with high level of CA have difficulty in concentrating on the current social context and suffer from anxious reactions of sweating and trembling during speech (Tiona & Sylvia, 2004). All these are closely related with regard to the affective nature of language learning process.

Affective learning has been described as learning from focusing on a positive or negative attitude a student develops towards the subject or the teacher (Christophel, 1990). Student affective learning is comprised of student attitudes that include concerns about the course, its content, and the instructor's behavior. This is particularly true of post method learners, who are assumed to be

# EFL Learners' Perception of Their Teacher's Immediate Behavior (Verbal/ Non Verbal) | Khabbaz Azar et al. 335

actively involved in various stages of learning to learn how to learn and attain autonomy (Kumaravadivelu, 2006). One of the most important affective factors that can influence learners' willingness to participate in classroom activities is learners' CA, which is generally regarded as a level of fear or anxiety (Beatty, McCroskey, & Heisel, 1998) because it can directly influence learners' participation in the learning activities, and thereby, greatly impact the rate of learning and the ultimate level of attainment. Mentoor (2015) explored the relationship between communication skills, CA and academic achievement of 779 male and female learners in the secondary phase in Western Cape; the results revealed distinct relationships between communication skills and CA (group work, meetings and public speaking).

One fundamental aspect of teaching that can have direct impact on learners' affective reactions and participatory readiness is teachers' verbal and nonverbal behavior. This factor has been identified as TI by Mehrabian (1976) and is defined as "a set of communication behaviors which enhance closeness to and non-verbal interaction with another" (p. 202). Immediacy has been attributed to the motivational characteristic of approach-avoidance theory, which states that people approach what they like and avoid what they do not like (Myers et al., 2002; Rocca,2007). TI, according to Mehrabian (1971), has verbal and nonverbal components. As postulated by Andersen and Andersen (1982), verbal and nonverbal behaviors that teachers display in their classroom can influence their closeness with their students.

In collectivist social Iranian culture (similar to Japan, China and Turkey), the traditional authoritarian approach dominating the classrooms has waned to some extent especially in private language institutes, however, they still reserve some trails of collectivism. That is to say, tension to some degree is an expected outcome of communication with an authoritative figure. Thus, considering the influence of a culture of authority, CA of the students with their teachers or even among themselves is an inevitable issue. This feeling can be compounded if the verbal or nonverbal immediate behavior of the teacher is improper. Besides the level of CA and the teacher's immediacy, the teacher's gender might also adversely or (positively) affect the situation.

Previous studies (Roach, 1999) have pointed to a negative relationship between CA and communication competencies, in addition, students with a high level of CA were observed to refrain from participating in class discussions and remain silent in the classroom while those with a lower level of CA sat in front row seats, participated in classroom discussions and preferred

challenging topics for discussion (Tiona & Sylvia, 2004). However, numerous studies have sought to examine the association between this interpersonal behavior—immediacy—and student-related factors such as academic engagement, involvement, willingness to attend classes, cognitive learning, affective learning, course retention, satisfaction, and state/trait motivation (e.g., Roberts & Friedman, 2013; Faranda, 2015; Gholamrezaee & Ghanizadeh, 2018; Kalat, Yazdi, &Ghanizadeh, 2018; Pishghadam, Derakhshan, & Zhaleh 2019; Hussain, Khalid, & Akbar., 2020).

Several scholars (e.g., Sheybani, 2019; Sutiyatno, 2018; Lee, 2020; Violanti, Kelly, Garland, & Christen, 2018) have pointed to the pivotal role of teachers' immediate behaviors in English as a Foreign Language (EFL)/English as a Second Language (ESL) classrooms. Violanti et al. (2018), for instance, explicated that language teachers' immediate behaviors play a crucial role in the EFL/ESL classrooms because these actions are capable of leading students toward more desirable outcomes. Sheybani (2019) further expounded that TI attributes can dramatically enhance EFL/ESL students' willingness to attend classes, which in turn improves their academic achievements. It is mainly due to the fact that "students who attend class regularly have a much greater chance of making high grades" (Moore, Jensen, Hatch, Duranczyk, Staats, & Koch, 2003, p. 325). Research findings have suggested that teacher' behaviors, verbal and nonverbal, can either foster or hinder student participation and interactional tendencies (Witt, Schrodt, Wheeless, & Bryand, 2014).

Gender issues have also been investigated from different aspects; however, just a few have explored the relationship between teacher's gender and their immediacy and its viable impact on learners' CA. Rowden and Carlson's (1996) study revealed that for 197 undergraduate students (105 females and 92 males) immediacy, course evaluation, and evaluations of their teachers (104 men and 92 women) were positively correlated. There were no differences by gender for immediacy, but female instructors received *higher* teacher *and* course ratings than their male peers, and female students with male instructors rated the course *lower* than any other gender grouping. In another study, Menzel and Carrell's (1999), teacher VTI was positively related to a student's willingness to talk in class, while gender was not a factor for this outcome. Instructor VTI behavior was positively related to a student's perceived learning. While students perceived

more learning from a professor of the same gender, the effect was strongly mediated by instructor VTI behavior.

For instance, Gendrin and Rucker (2009) examined the impact of gender on TI and student motivation to learn in the historically Black colleges and universities (HBCU) classroom. The relationship between VTI and NVTI and perceived cognitive and affective learning outcomes did not differ between men and women. The findings indicated that NVTI was more predictive of learning outcomes than VTI for both African American men and women.

Typical Iranian EFL learners seem to be vulnerable to CA. This vulnerability might be attributed to a wide range of individual as well as sociocultural characteristics that define Iranian EFL learners and the cultural characteristics of the context in which they learn. The current study was launched to explore Iranian EFL teachers' immediacy across gender and Iranian EFL learners' CA level. To this end, the following research questions were proposed:

- 1. Are there any significant gender differences in Iranian EFL teachers' verbal and NVTI as perceived by the learners attending their class?
- 2. Do EFL learners taught by male and female teachers differ significantly in terms of their CA?
- 3. Can EFL students' perception of their male and female teachers' immediate behavior predict their CA?

### **Material and Methods**

### **Participants**

The participants of this descriptive-correlational study included 210 male (91) and female (119) learners within the age range of 18 to 30 studying English at three different institutes in Tabriz, Iran. They were all at intermediate level and had already taken placement tests and were interviewed to sit at proper level classrooms. Based on nonprobability sampling, the learners who had had the same teacher for two successive terms were purposively selected to make sure of their correct judgement on their teacher's immediate behavior. It should be noted that the questionnaires were given to all the students but later the applicable ones were considered. All three questionnaires of the study were given to them in the last 15 minutes of the class and comprehensive instructions were given in advance.

The other group of participants comprised 30 teachers including 13 males and 17 females all having the experience of teaching from 7 to 10 years and having participated in TTC courses of acceptable standard. The participating teachers were within the age range of 25 to 35 and held M.A. in English teaching. They were teaching the books assigned by each institute at intermediate level to the participants of the study.

### Instruments

In order to conduct the study, three instruments were employed to glean the research data including the personal report of CA scale, the TI scale comprising both VTI and the NVTI sections.

**Personal Report of CA:** Personal Report of CA (PRCA- 24) developed by McCroskey (1982), was employed to measure learner's CA level. This established instrument is composed of 24 Likert statements concerning feelings about communicating with other people in four contexts (groups, meetings, interpersonal conversations, and public speaking) each comprising 6 items. Choices range from 1 (strongly agree) to 5 (strongly disagree) and the score for each subscale ranges from a low of 6 to a high of 30. To determine one's overall CA score, all four subscores are added up to give a score within the range of 24 to 120. Scores between 83 and 120 indicate a high level, between 55 and 83 indicate a moderate level and those between 24 and 55 show a low level of CA (Foo, 2015). According to McCroskey (1971, as cited in McCroskey & Anderson, 1976), the PRCA has been employed extensively in previous research studies involving CA and has consistently produced internal reliability estimates above.90 and test-retest reliability above .80. It has also been validated in the present study, and the Cronbach's alpha coefficient was found to be .78.

**Teachers' VTI Scale**: The VTI scale (Gorham, 1988) was employed to probe the participants' perception of their teachers' verbal immediate behavior. This questionnaire includes 20 items on a 5-point Likert scale from 1 to 5 showing the frequency of occurrence of immediate behaviors (1= Never; 2=Rarely; 3=Sometimes; 4= Often; and 5= Almost always). The items indicating immediate behaviors include the use of humor or personal examples, getting feedback, or even calling students by name. **The mean score is considered 60±5**, hence, a group average below the mean is considered as perceiving the teachers as less immediate and one above the mean

as immediate. The closer the mean to 100, the more immediate and accessible the teacher (Appendix B). The reliability of this scale was also computed (Cronbach alpha level=0.80)

**NVTI Scale**: For measuring NVTI, the NVTI Scale (Richmond & McCroskey, 1995) consisting of 15 items was used. Respondents were asked to report the frequency of each immediate behavior, using a 5-Likert scale from 1 = never to 5 = very often. NVTI behaviors include eye contact, relaxed body posture and positioning, gesturing while talking to the class, smiling, facial, vocal expressiveness and physical proximity. Prior studies showed that the items relating to 'touching and sitting or standing while teaching' were poor items in all of the samples due to the almost nonexistent touching of students by their teachers in virtually all cultures (Rashidi & Mahmodi Kia, 2012). Hence, this item was excluded from the study and posed only 14 items; the mean should be **39±5** respectively (Appendix C).

The TI questionnaire was also piloted in a norm group of 25 learners sharing the characteristics of the target participants and the Cronbach's reliability coefficient of it was found to be acceptably high, 0.83 (n=25). Both VTI and NVTI scales included items expressing non-immediate behavior which were scored reversely.

## **Data Collection Procedure**

Prior to the study, the instruments were piloted on a norm group of 25 sharing the characteristics of the participants. After the selection of the participants, we administered the three scales to the participants in the last thirty minutes of a class session and explained the procedure thoroughly. In order to maintain anonymity and confidentiality, they were informed that the collected information would be used only for the research purposes. The collected responses were entered into SPSS version 25 for further analysis.

### **Data Analysis**

In the current study, descriptive statistics and the MANOVA test were employed to analyze the differences considering the teachers' gender and TI. T-test was run to find the significance of the difference between the participants' CA level regarding their teachers' gender. To find the predictability of the participants' CA through their perception of their teacher's immediacy, we ran linear regression test.

# **Results**

As the first step in data analysis, the normality of the research data was checked and the descriptive statistics were computed to get a clear picture of the research variables. The assumption of normality was probed by computing the ratios of skewness and kurtosis over their respective standard errors.

Gender		N	N Skewness				Kurtosis		
		Statistic	Statistic	Std. Error	Ratio	Statistic	Std. Error	Ratio	
	CA	91	047	.253	-0.19	.104	.500	0.21	
Male	VTI	91	036	.253	-0.14	432	.500	-0.86	
	NVTI	91	211	.253	-0.83	177	.500	-0.35	
	CA	119	152	.222	-0.68	.497	.440	1.13	
Female	VTI	119	.107	.222	0.48	058	.440	-0.13	
	NVTI	119	140	.222	-0.63	089	.440	-0.20	

Table 1. Normality of Male and Female EFL Learners' Perception of VTI and NVTI

Since the computed ratios (Table 1) were lower than 1.96; i.e. critical value of Z-score at .05 levels, it was concluded that the assumption of normality was retained (Field, 2018). Having checked the normality of the data, we computed the descriptive statistics for male and female teachers' VTI and NVTI as perceived by EFL learners, as presented in Table 2.

Table 2. Descriptive 5	taustics of L	TL Learners	Ferception of	v 11 and N v 11 acros	s Gender
Dependent	Gender	Mean	Std. Error	95% Confidence Interval	
Variable				Lower Bound	Upper Bound
VTI	Male	72.967	.280	72.415	73.519
	Female	73.630	.245	73.148	74.113
NVTI	Male	53.945	.233	53.485	54.405
	Female	53.992	.204	53.589	54.394

Table 2. Descriptive Statistics of EFL Learners' Perception of VTI and NVTI across Gender

Table 2 displays that EFL learners reported a higher perceived level of VTI for female teachers (M = 73.63, SD = .24) compared to male teachers (M = 72.96, SD = .28) and slightly higher levels of NVI for female teachers (M = 53.99; SD = .20) compared to males (M = 53.94; SD = .23). The significance of observed gender differences was further checked though Multiple analysis of Variance (MANOVA). However, the assumptions underlying the MANOVA including homogeneity of covariance matrices and homogeneity of variances were checked, and then the multivariate ANOVA (MANOVA) was run. Table 3 presents the results.

340

	Effect	Value	F	Hypothesis DF	Error DF	Sig.	Partial Eta Squared
Intercept	Pillai's Trace	.999	137035.54	2	207	.000	.999
	Wilks' Lambda	.001	137035.54	2	207	.000	.999
	Hotelling's Trace	1324.0	137035.54	2	207	.000	.999
	Roy's Largest Root	1324.0	137035.54	2	207	.000	.999
Gender	Pillai's Trace	.015	1.593	2	207	.206	.015
	Wilks' Lambda	.985	1.593	2	207	.206	.015
	Hotelling's Trace	.015	1.593	2	207	.206	.015
	Roy's Largest Root	.015	1.593	2	207	.206	.015

Table 3. Gender Differences in VTI and NVTI

As presented in Table 3, the MANOVA results (F (2, 207) = 1.59, p > .05, partial  $\eta^2 = .015$  representing a weak effect size) indicated no significant gender differences in Iranian EFL teachers' VTI and NVTI as perceived by the participants attending their classes. Hence, the answer to the first research question was negative.

The second research question delved into whether EFL learners taught by male and female teachers differed significantly in terms of their CA. Initially the participants' CA descriptive statistics were computed, as presented in Table 4.

Variable	Group	Ν	Mean	Std.	Std. Error
CA	Male	91	57.07	2.585	.271
CA	Female	119	56.76	2.473	.227

Table 4. Gender Differences in CA Results

As shown in Table 4, the male (M=57.07, SD=2.58) and female (M=56.76, SD=2.47) had roughly equal means on CA which based on McCroskey's PRCA (1982), was a moderate level for both groups. To investigate the significance of the observed difference, we ran, an independent-samples t-test the results of which are presented in Table 5.

Table 5. T-test results for CA									
	t-test f	for Equalit	ty of Means						
	F	Sig.	t	df	Sig. (2- tailed)	Mean Dif.	Std. Error Dif.	95% C Interval o Lower	Confidence f the Dif. Upper
Equal variance assume	ces	.463	.858	208	.392	.301	.351	391	.994
Equal variand not ass			.853	189.2	.395	.301	.353	396	.998

As shown in Table 5, the assumption of homogeneity of variances was retained according to the results of the Levene's test (F=.541, p>.05). The results of the independent samples t-test indicated that the difference between the CA scores of the two groups did not reach significance level, (t  $_{(208)}$  =.858, p > .05, r<sup>2</sup> =.059, representing a weak effect size (Field, 2018). Therefore, the answer to the second research question was negative, too.

The last research question addressed the predictive relationship between EFL students' perception of their male and female teachers' immediate behavior and their CA. To answer this research question, a linear regression was run, as shown in Table 6.

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate			
1	.079ª	.006	003	2.525			
2	.079 <sup>b</sup>	.006	.001	2.519			
3	.000°	.000	.000	2.520			
a. Predictors: (Constant), NVTI, VTI							
b. Predictors: (Constant), NVTI							
c. Predictor: (constant)							

Table 6. linear regression of learners' CA

Due to the weak contribution of the predictors, i.e. the participants' perception of VTI and NVTI, the regression model did not converge. As displayed in Table 6, the verbal and non-verbal immediacy could predict .6 percent of learners' CA (R = .079,  $R^2 = .006$ ). The VTI was excluded on the second step without any change in percentage of prediction. Finally, the non-verbal immediacy was excluded on the third step to leave the regression model with no predictor. Based on these results, it was found that EFL learners' perception of their teachers' immediate behavior could not significantly predict their CA, and the third research question was also answered negatively.

### Discussion

The findings related to the first research question investigating the significance of the differences of the verbal and NVTI of the Iranian EFL teachers in term of their gender was found to be nonsignificant which was in line with Rowden and Carlson's (1996) study in which no difference was found for immediacy of the teachers across gender.

The results also revealed that female teachers were perceived to have slightly more immediate behavior (M= 73.63) than male teachers (M= 72.96). although this difference was not significant, it might be explicated with regard to female teachers being more eloquent males and their use of verbal immediacy to build and maintain rapport. In Rowden and Carlson's (1996) study female instructors were rated *higher* than males as well.

The findings also revealed that the mean score of the VTI of both male and female teachers was perceived to be slightly higher than that of the nonverbal one which could be justified in terms of the established religious and cultural regulations dominating the classroom environments. That is, teachers, especially if they are of different gender from that of their students, must keep their distance which explains why in general the mean score of NVTI was lower regardless of their gender.

In case of classes with the same student-teacher gender, female teachers were perceived to have slightly more NVTI which is supported and contrasted by some other studies. A number of studies (Burgoon et al., 1998) found that females are better able to express themselves in emotional and nonverbal interactions. According to Eagly (1995), females smile more than males do. However, the findings are also in line with those reported by Coats (1996) who confirmed that females are more likely to communicate immediacy verbally than males.

By way of contrast, Christophel (1990) found males more likely than females to use VTI in the classroom. The findings are not also consistent with the study of Carrell and Menzel (1999), who examined students' perceived learning, willingness to talk in class, and VTI and NVTI with reference to both teacher and student gender.

As for the participants' CA, as posed in the second research question, the moderate level of CA reported by both groups of the participants regardless of the teachers' gender might be explicated in terms of the social cognitive theory (Bandura, 1986). This interpersonal theory provides a psychological model of behavior that is shaped and controlled by internal disposition or environmental influences (Bandura, 2001). According to Bandura (1986), there are six variables that affect or intervene during the process of behavior change. These variables can be associated with CA and include: (1) self-efficacy; (2) self-control; (3) outcomes expectations; (4) reinforcements; (5) observational learning; and (6) emotional coping. It seems that the participants moderate CA can be corroborated in terms of the last variable, emotional coping, since it is directly related to the participants' developmental stages. That is to say, the participants had already passed initial levels of proficiency and had learned to moderately manage their apprehension; yet, they were not developed enough and had not reached advanced levels of proficiency to get rid of CA or minimize it.

Data analyses regarding the third research question revealed that the teachers' immediate behavior could not predict the participants' CA level. This is in line with Zhang (2005) who found no significant relationship between learners' CA and their perceived nonverbal TI. Similarly, Gendrin and Rucker (2009) found no relationship between immediacy and perceived cognitive and affective learning outcomes across gender. However, the findings run counter to those of Frymier (1993) who found that a teacher behavior such as immediacy has a positive impact on highly apprehensive students in the classroom.

According to Mehrabian's (1971) approach-avoidance theory, in the concept of immediacy, people tend to approach those whom they feel at ease with and get away from the ones whom they dislike. Richmond, McCroskey, and Hickson (2008) also reported that teachers can minimize students' anxiety, stress, and negative reactions through exhibiting verbal and non-verbal immediate actions. The nonsignificant results gained in the current study could be justified by the level of the familiarity of the participants with their teachers as they had been together for two successive semesters. The moderate level of CA could be related to the experience of leaning the new language, but their familiarity with their teachers and their immediacy did not affect their CA level.

### Conclusion

Based on the findings of the study some conclusions can be drawn. Concerning the application of social cognitive theory (Bandura, 1986) to CA in the school context, it would seem that personal and environmental issues are important to explain when and why certain behaviors do or do not occur. Any communication barrier especially CA should be identified at early stages which puts extra burden on the teachers' shoulders to be mindful of any type of anxiety and design positive solutions or teaching strategies or even be cautious of their immediate behavior not to send any negative signals in the process of teaching and learning.

The social cognitive theory strives to equip self-regulated learners for the education context (Bandura, 1991). According to Zimmerman (1990), self-regulation refers to the capacity to recognize one's ability by observing one's own behavior, evaluating its effectiveness and using that information to adapt behavior that may be more conducive to the learning situation. If the latter is done, learners' behavior may be more positive without anxiety and insecurity towards oral communication in the second language classroom.

The present study can have some implications for teachers. They need to show that they understand the learners' circumstances and provide support to these learners. Clear teaching

may reduce apprehension level by making material easier to assimilate (Chesebro & McCroskey, 2001). If learners are comfortable with the teacher, the content and the classroom setting, they will not experience a high level of CA while mastering the learning material and may have positive attitude toward the course.

Finally, the affective filter hypothesis embodies Krashen's (1981) opinion that various affective variables play a role in second language acquisition. According to Krashen, the affective filter can be prompted by many different variables including anxiety, low confidence, low motivation and debilitating anxiety, which in turn impede language acquisition. The affective side of learners is probably one of the strongest factors in language success or failure (Rashidi, Yamini, & Shafiei,2011). Teachers can help this by creating a positive atmosphere in the class, working more on their positive immediacy and showing understanding for the apprehension learners bring to the classroom.

The findings of this study may also add strength to the ELT educational field and urge SLA researchers to continue with the recommendations for building relationships with learners to

improve learning and decrease their CA. Although a multitude of other variables may affect the interaction between students and teachers, teachers' verbal and NVTI behaviors could be fruitful tools in motivating these learners, thereby enhancing teacher effectiveness, regardless of teacher gender.

Based on the findings of the study, two main recommendations for future research can be made. It is recommended that future studies conducted to determine how student and teacher's perceptions of immediacy change over time. Thus, there is a need to conduct longitudinal research in this area. Another suggestion would be future replications of this study across proficiency levels to find out the extent to which learners' proficiency levels might interact with their perceptions of their teachers' behavior and their CA.

The findings of this study corroborated the findings of the previous studies in this realm of research. Nonetheless, the presence of some inevitable limitations would decrease generalizations of the findings. One main limitation of this study could be the small sample size due to the limited number of accessible classes for conducting the research. As a result, the findings of the study should be generalized with caution to other pedagogical contexts.

#### Data availability statement

The original contributions presented in the study are included in the article/supplementary material, further inquiries can be directed to the corresponding author.

#### **Ethics statement**

The studies involving human participants were reviewed and approved by ethics committee of Islamic Azad University.

#### **Author contributions**

All authors contributed to the study conception and design, material preparation, data collection and analysis. All authors contributed to the article and approved the submitted version.

#### Funding

The authors did (not) receive support from any organization for the submitted work.

#### **Conflict of interest**

The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

EFL Learners' Perception of Their Teacher's Immediate Behavior (Verbal/ Non Verbal) | Khabbaz Azar et al. 347

#### References

- Andersen, P. & Andersen, J. (1982). Non-verbal immediacy instructions. In communications in the classroom. Englewood Cliffs, NJ: Prentice-Hall.
- Bandura, A. (1986). *Social foundations of thought and action: A social cognitive theory*. Englewood Cliffs, NJ: Prentice-Hall, Inc.
- Bandura, A. (1991). Social Cognitive Theory of self-regulation. Organizational Behavior and Human Decision Processes 50, 248-287.
- Beatty, M. J., McCroskey, J. C., & Heisel, A. D. (1998). Communication apprehension as temperamental expression: A communibiological paradigm. *Communications Monographs*, 65(3), 197-219.
- Burgoon, J. K., Buller, D. B., Grandpre, J., & Kalbfleisch, P. (1998). Sex differences in presenting and detecting deceptive messages. In D. Canary & K. Dindia (Eds.), *Sex differences and similarities in communication* (pp. 351-372). Mahwah, NJ: LEA.
- Carrell, L. J., & Menzel, K. E. (1999). The impact of gender and immediacy on willingness to talk and perceived learning. *Communication Education*, 48(1), 31–40.
- Chesebro, J. L., & McCroskey, J. (2001). The relationship of teacher clarity and immediacy with student state receiver apprehension, affect, and cognitive learning. *Communication Education Reports*, *50*(1), 59-68.
- Christophel, D. M., (1990). The relationships among TI behaviors, student motivation, and learning. *Communication Education*, *39*, 323-340.
- Coates, E. J. (1996). *Nonverbal expressions of emotion: Two models of gender and status differences*. Unpublished doctoral dissertation, University of Massachusetts Amherst, MA.
- Eagly, A. H. (1995). The science and politics of comparing women and men. *American Psychologist*, 50(3), 145–158.

Field, A. (2018). Discovering statistics using IBM SPSS. Sage Publications Ltd

- Foo, A. (2015). *Communication Apprehension and Temperament: A Communibiological Perspective in Accounting Education*. Master's thesis, UTAR.
- Gendrin, D. M., & Rucker, M. L. (2009). The impact of gender on teacher immediacy and student learning in the HBCU classroom. *Communication Research Reports 19*(3), 291-299.
- Gorham, J., (1988). The relationship between verbal teacher immediacy behaviors and student learning. *Communication Education*, *37*, 40-53.

- Hussain, T., Khalid, M., & Akbar, F. (2020). Teacher immediacy and students classroom participation: a relationship study in Pakistan. *J. Res. Soc.* 57, 436–446.
- immediacy: a study of its detriments and consequences. Eur. J. Educat. Stud. 63, 398-409.
- Jacopsen, S.K., (2009). Communication skills for conservation professional. Washington: Island Press.
- Kalat, F. L., Yazdi, Z. A., & Ghanizadeh, A. (2018). EFL teachers' verbal and nonverbal
- Krashen, S. (1981). Second language acquisition and second language learning. Oxford: Pergamon Press.
- Kumaravadivelu, B., (2006). Understanding language teaching. Mahwah NJ: Lawrence Erlbaum Associates.
- Lantolf, J. P., (2005). Sociocultural and second language learning research: An exegesis. In E. Hinkel (Ed.), *Handbook of Research in Second Language Teaching and Learning* (pp. 335-354). Mahwah, NJ: Lawrence Erlbaum Associates, Inc.
- Lee, J. H. (2020). Relationships among students' perceptions of native and nonnative EFL teachers' immediacy behaviours and credibility and students' willingness to communicate in class. Oxford Rev. Educ. 46, 153–168.
- McCroskey, J. C. (1977), Oral communication apprehension: A summary of recent theory and research [electronic version]. Human communication research, 4, 78-96.
- McCroskey, J. C., (1978). Validity of PRCA as an index of oral communication apprehension. Retrieved from: <u>www.emeraldinsight.com/</u> Insight/html/Output/Published/EmeraldFullTextArticle/Pdf/0500150104 ref.html
- McCroskey, J., & Anderson, J. (1976). Communication apprehension and academic achievement. *Human Communication Research*, 3(1), 73-81.
- McCroskey, J.C., (1982). An introduction to rhetorical communication . Englewood Cliffs, NJ: Prentice Hall.
- Mehrabian, A. (1969). Significance of posture and position in the communication of attitude and status relationships. *Psychological Bulletin*, *71*(5), 359–372.
- Mehrabian, A., (1971). Verbal and nonverbal interaction of strangers in a waiting situation. *Journal of Experimental Research in Personality*, *5*, 127-138.
- Mehrabian, A., (1976). The three dimensions of emotional reaction. Psychology Today, 10 (3), 57-61.

- Mentoor, Z., M. (2015). An analysis of the relationship between communication skills, communication apprehension and academic achievement of secondary phase learners. Dissertation at the Potchefstroom Campus of the North-West University.
- Moore, R., Jensen, M., Hatch, J., Duranczyk, I., Staats, S., & Koch, L. (2003). Showing up: the importance of class attendance for academic success in introductory science courses. *Am. Biol. Teach.* 65, 325–329.
- Pishghadam, R., Derakhshan, A., & Zhaleh, K. (2019). The interplay of teacher success, credibility, and stroke with respect to EFL students' willingness to attend classes. *Polish Psychol. Bull.* 284– 292.
- Rashidi, N., & Mahmoudi Kia, M. (2012) The effect of teachers' immediacy on Iranian students' willingness to communicate (WTC) in EFL classroom. International Symposium on Language and Communication: Research Trends and Challenges (ISLC), Ege University, İzmir, Turkey.
- Rashidi, N., Yamini, M., & Shafiei, E. (2011). Oral communication apprehension and affective factors: Self-esteem and introversion/extroversion. *Journal of English Language Teaching and Learning*, 5(7), 145-174.
- Richmond, V. P., & McCroksey, J. C., (1995). *Nonverbal behavior in interpersonal relations*. Boston: Allyn & Bacon.
- Richmond, V. P., McCroskey, J. C., & Hickson, M. (2008). *Non-verbal behavior in interpersonal relations*. Boston, MA: Allyn and Bacon.
- Roach, K.D. (1999), The influence of teaching assistants' willingness to communicate and communication anxiety in the classroom, *Communication Quarterly*, 47(2), 166-82.
- Rowden, G. V., & Carlson, R. E. (1996). Gender issues and students' perceptions of instructors' immediacy and evaluation of teaching and course. *Psychological Reports*, **78 (3)**, 835-839.
- Segal, E. A., (2011). Social empathy: A model built on empathy, contextual understanding, and social responsibility that promote social justice. *Journal of Social Service Research*, *37*(3), 266-277.
- Sheybani, M. (2019). The relationship between EFL Learners' willingness to communicate (WTC) and their teacher immediacy attributes: a structural equation modelling. *Cogent Psychol.* 6, 1–14.
- Sutiyatno, S. (2018). The effect of teacher's verbal communication and non-verbal communication on students' English achievement. *J. Language Teach. Res.* 9, 430–437.

- Tiona, Nani, I. & Sylvia, A. (2004). The types of communication strategies used by speaking class students with different communication apprehension levels in English department of Petra Christian University, *Surabaya*, 6(1), 30-39.
- Violanti, M. T., Kelly, S. E., Garland, M. E., and Christen, S. (2018). Instructor clarity, humor, immediacy, and student learning: Replication and extension. *Commun. Stud.* 69, 251–262.
- Witt, P. L., Schrodt, P., Wheeless, V. E., & Bryand, M. C., (2014). Students' intent to persist in college: Moderating the negative effects of receiver apprehension with instructor credibility and nonverbal immediacy. *Communication Studies*, 65 (3), 330-352.
- Zhang, Q. (2005) Immediacy, humor, power distance, and classroom communication apprehension in Chinese college classrooms. *Communication Quarterly*, 53(1), 109-124.
- Zimmerman, B. J. (1990). Self-regulated learning and academic achievement: An overview. *Educational Psychologist*, 25(1), 3-17.